

You Won't Believe Its Trash (From Palette to Palette)

Terms & Conditions

1. Reward Your Palette LENLEASE PLUS MEMBERS EXCLUSIVE

10 Jul – 31 Aug 2025 (both dates inclusive)

- a. Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of S\$150 at Jem, within a maximum of three (3) combined same-day receipts.
- b. Receipts from FairPrice Xtra require double spending for redemption.
- c. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- d. Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- e. Limited to the first 10,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- f. Redemption must be made on the same day as spend.
- g. Plus\$ will be credited instantly to in-app wallet upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- h. Instant Earn participating stores can be identified by the 'Accepts Instant Plus\$ Earning' icon on the Lendlease Plus mobile app's respective store pages.
- i. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- j. All redemptions are further subject to the General Terms and Conditions as set out below.

2. Heartfelt Creations, Up for Bids LENLEASE PLUS MEMBERS EXCLUSIVE

10 Jul – 31 Aug 2025 (both dates inclusive)

- a. Lendlease Plus Members are eligible to earn one (1) token with every S\$50 nett spend in a single receipt.
- b. Tokens will only be issued to receipts transacted from 10 July – 31 August 2025.
- c. Receipts from FairPrice Xtra require double spending for redemption.
- d. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- e. Tokens will be awarded to the in-app 'Heartfelt Creations, Up for Bids' page upon successful transaction at the point of sale at Instant Earn participating stores, or upon approval of qualifying receipt(s) uploaded via the Lendlease Plus mobile app within 1 working day respectively.
- f. Instant Earn participating stores can be identified by the 'Accepts Instant Plus\$ Earning' icon on the Lendlease Plus mobile app's respective store pages.
- g. Lendlease Plus Members can use tokens to bid on their preferred artworks via the 'Heartfelt Creations, Up for Bids' page in the Lendlease Plus mobile app.

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- h. To locate the 'Heartfelt Creations, Up for Bids' page, members can go to Lendlease Plus mobile app > Home tab > You Won't Believe It's Trash – From Palette to Palette > Heartfelt Creations, Up for Bids > Start Bidding
- i. Eligible Lendlease Plus Members can place their bids from 10 July 2025. The auction will conclude at 11:59 PM (SGT) on 3 September 2025. No bids will be accepted after the closing time. All unused tokens will be forfeited. No extension will be entertained.
- j. Each bid is final and cannot be retracted.
- k. Tokens have no cash value and can only be used for bidding on the four (4) art pieces in the 'Heartfelt Creations, Up for Bids' auction. Tokens are non-transferable and non-refundable.
- l. Upon the conclusion of the auction period, each individual art piece shall be awarded to the Lendlease Plus Member who has submitted the highest valid and qualifying bid for the respective art piece. If two or more members submit identical highest bids for the same art piece, the art piece shall be awarded to the member whose bid was received earliest based on time stamp.
- m. Each Lendlease Plus Member is strictly limited to winning a maximum of one (1) art piece throughout this entire auction.
- n. If a Lendlease Plus Member places winning bids on more than one art piece, the member shall only be entitled to claim the art piece on which they placed their first chronologically recorded winning bid based on time stamp. All subsequent winning bids by that same member will be automatically disqualified and forfeited.
- o. In the event of a dispute, the Management reserves the right, in its sole discretion, to determine which bid shall prevail. The determination of the winning bid shall be final and binding, and no correspondence or appeal shall be entertained.
- p. Winners will be notified via email or phone with details on how to collect their respective art piece, within fourteen (14) days from the end of the auction. Valid identification must be presented.
- q. Winners agree that it is a pre-requisite condition to the redemption of the art piece that he/she must personally collect the art piece and allow photos and videos of him/her to be taken for marketing, publicity and promotional purposes.
- r. Should the winners fail to collect their art piece within the stipulated timeframe or fail to provide valid identification, the art piece will be forfeited, and the tokens used for the winning bid will not be reinstated. The art piece may then be offered to the next highest eligible bidder or retained by the Management.
- s. The Management reserves its rights to award any, or all, of the art pieces to substitute winners of the auction if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
- t. The Management reserves the right to modify or cancel the auction without prior notice.
- u. Art pieces awarded to winners are strictly non-refundable, non-transferable, and are not eligible for exchange with other artworks, cash, credit, vouchers, or otherwise.
- v. All other standard terms and conditions of the Lendlease vouchers and Lendlease Plus Programme apply.

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3. From Palette to Palette Exhibition & Collection Drive LENLEASE PLUS MEMBERS EXCLUSIVE

10 Jul – 20 Jul 2025 (both dates inclusive)

- a. Lendlease Plus Members who deposit their qualifying makeup and/or textiles via the onsite collection machine will be able to redeem Lendlease Plus\$.
- b. Onsite collection machine will operate from 10 July – 20 Jul between 11am to 9pm (last collection at 8.45pm), L2 (outside IKEA Jurong).
- c. Onsite collection machine will not be available during break time between 4pm to 5pm.
- d. Lendlease Plus Members are required to scan their unique in-app Lendlease Plus membership QR code before depositing their qualifying makeup and/or textiles into the onsite collection machine to earn Lendlease Plus\$. To locate the unique Lendlease Plus membership QR code, members can click on 'My QR' on the Home tab in the Lendlease Plus mobile app.
- e. Awardable Lendlease Plus\$ are as follow:

Qualifying Item(s)	Measurement	Lendlease Plus\$ Awarded
Makeup – Blusher, Eyeliner, Eyeshadow	Each unit within the same transaction	100 Plus\$
Textiles	Each kg within the same transaction (Minimum 1kg) <i>*Rounded up or down to the nearest kg.</i>	2,000 Plus\$

Examples of Qualifying Makeup (New or Old Condition):

Acceptable	Not Accepted
<p><u>Blusher</u> Cream, Cushion, Gel, Liquid, Powder, Stick, Tint</p> <p><u>Eyeliner</u> Gel, Liquid, Pencil, Pen</p> <p><u>Eyeshadow</u> Cream, Gel, Liquid, Powder, Stick, Tint</p>	<p><u>Applies to all</u> Empty Packaging – Case without any leftover product, it should be at least 30% filled.</p> <p>Mouldy product</p> <p><i>*Non-qualifying makeup products are not limited to the above list. Lendlease may reject products at its sole discretion, and such decisions shall be considered final.</i></p>

Examples of Qualifying Textiles (New or Old Condition):

Acceptable	Not Accepted
<p><u>Tops</u> Shirts, T-Shirts, Blouses, Dresses, Sweaters, Hoodies, Tuxedos, Vests, Winter Jackets, Coats, Kids/Infant Wear etc.</p> <p><u>Bottoms</u> Trousers, Jeans, Shorts, Skirts, Pants, Leggings etc.</p> <p><u>Linens</u> Bedsheets</p>	<p><u>Accessories</u> Hats, Caps, Bags, Belts, Socks, Gloves, Ties, Scarves, Jewellery, Shoes, Eyewear, Stockings, Masks etc.</p> <p><u>Linens & Homeware</u> Blankets, Bath/Floor Mats, Curtains, Cushions, Cushion Covers, Mattress Toppers/Protectors, Comforters, Quilt Covers, Towels, Carpets, Tablecloths, Rugs etc.</p>

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	<p>Others Lingerie, Undergarments, Swimwear, Bathrobe, Beachwear, Umbrella, Ponchos, Raincoats, Stationery, Bandage, Napkin, Toys</p> <p><i>*Non-qualifying textiles are not limited to the above list. Lendlease may reject textiles at its sole discretion, and such decisions shall be considered final.</i></p>
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- f. Qualifying makeup deposited must have at least 30% leftover product. Mouldy product will not be accepted.
- g. Qualifying textiles deposited must be dry and clean. Only uncontaminated textiles will be accepted.
- h. Awarding of Plus\$ for this collection drive is capped at 50,000 Plus\$ per member per day, regardless of membership tier.
- i. Lendlease may reject makeup and/or textiles at its sole discretion, and such decisions shall be considered final. Unsuitable items deposited into the machine will not qualify for Plus\$ earning.
- j. A summary of Plus\$ earned from qualifying makeup and/or textiles will be displayed on the onsite collection machine screen upon validation and successful depository. Plus\$ will be credited to member's in-app wallet within 24 hours.
- k. All Plus\$ earned based on the successful depository shall be considered final and is not open to appeal and review on any grounds.
- l. All deposits of makeup and/or textiles are final and conclusive. Strictly no return of item(s) once it has been deposited.
- m. All other standard Terms and Conditions of the Lendlease Plus Programme apply.
- n. All redemptions are further subject to the General Terms & Conditions as set out below.

4. Eco-Chic Workshops LENDLEASE PLUS MEMBERS EXCLUSIVE

12 – 13 Jul & 19 – 20 Jul 2025

- a. Lendlease Plus Members are eligible to redeem one (1) workshop registration chance with a minimum nett spend of S\$50 in a single receipt.
- b. Workshop registration chances will only be issued to receipts transacted from 10 July – 20 July 2025.
- c. Receipts from FairPrice Xtra require double spending for redemption.
- d. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- e. Workshop registration chances will be awarded to the in-app 'Eco-Chic Workshops Registration' page upon successful transaction at the point of sale at Instant Earn participating stores, or upon approval of qualifying receipt(s) uploaded via the Lendlease Plus mobile app within 1 working day respectively.

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- f. Instant Earn participating stores can be identified by the 'Accepts Instant Plus\$ Earning' icon on the Lendlease Plus mobile app's respective store pages.
- g. Lendlease Plus Members can register for a workshop pass via the in-app 'Eco-Chic Workshop Registration' page.
- h. To locate the 'Eco-Chic Workshops Registration' page, members can go to Lendlease Plus mobile app > Home tab > You Won't Believe It's Trash – From Palette to Palette > Eco-Chic Workshops Registration > Book A Slot
- i. Upon booking confirmation, a workshop pass will be credited in the form of a E-Voucher to member's in-app wallet within 24 hours.
- j. Each member is eligible to redeem a maximum of two (2) workshop registration chances per mall, and two (2) workshop passes per mall throughout the campaign period, regardless of total amount spent.
- k. Each workshop session is limited to the first twelve (12) registrations on a first-come-first-served basis, while stocks last.
- l. Entry into the workshop is on a first-come-first-served basis, upon validation of the in-app workshop pass at the workshop area located at L2 (outside H&M and IKEA Jurong). To validate the workshop pass, participants will be required to open their Lendlease Plus mobile app > Select Pay tab > Scan the unique QR code of the JeriPay terminal presented by the workshop facilitator > Select the workshop pass (E-Voucher) of the session to validate > Slide to confirm.
- m. Entry into the workshop area is subjected to the workshop timings as indicated below, upon presentation of the workshop pass for verification. Participants are required to arrive five (5) minutes prior to the start time of the workshop for registration and required to enter the workshop area no later than ten (10) minutes after the workshop begins. Otherwise, the Management reserves the right to reassign the workshop slot to another participant.

Workshop	Workshop Schedule	Last Entry
Acrylic Painting	12 July & 19 July 2025, 5pm – 5.40pm	5.10pm
Watercolour Palette	13 July & 20 July 2025, 2pm – 2.40pm	2.10pm

- n. Workshop materials will be provided to all participants.
- o. The workshop area is limited to twelve (12) seats per workshop session. Each workshop pass will entitle the participant to one (1) seat on a first-come-first-served basis.
- p. The workshop is only recommended for children aged seven (7) years and above.
- q. Children aged twelve (12) years and below should be accompanied and supervised by their parents/guardians. It shall be the sole responsibility of the parents/guardians to ensure the safety of their children and/or wards during the workshop.
- r. The Management reserves the right to refuse any participant's entry without prior notice.
- s. Workshop is subject to change/cancellation. In the event of any changes, updates will be posted on our social media pages.
- t. In the event that workshop is cancelled, no replacement workshop will be provided.

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- u. By entering the 'Eco-Chic Workshops' area, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Jem Management for publicity and/or marketing purposes.
- v. All participants will receive one (1) \$5 Lendlease E-Voucher upon completion of the workshop.
- w. All vouchers issued are non-refundable and non-exchangeable for other denominations, cash and other vouchers.
- x. All other standard terms and conditions of the Lendlease vouchers and Lendlease Plus Programme apply.
- y. All other Terms and Conditions of the on-site 'Eco-Chic Workshops' apply.
- z. All redemptions are further subject to the General Terms & Conditions as set out below.

5. Lendlease Plus Signup Exclusive

1 January – 31 December 2025 (both dates inclusive)

- a. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo codes 'LLPJem25' shall be awarded with 5,000 Plus\$.
- b. Promo code 'LLPJem25' is limited to the first 3,500 for new and eligible sign-ups.
- c. 5,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- d. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- e. All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption 9.00pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.

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- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only nett amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xiv. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvi. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager

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- harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
 - xx. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
 - xxi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT's decision shall be final and no correspondence will be entertained.
 - xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
 - xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.