

2025 Christmas Campaign – JOGUMAN Happy Holidays

Terms & Conditions

1. Lendlease Plus In-App Game

7 November 2025 – 4 January 2026 (both dates inclusive)

- 1.1. Lendlease Plus Members are eligible to redeem one (1) game chance with a minimum nett spend of S\$20 in a single receipt.
- 1.2. Receipts from FairPrice Xtra require double spending for redemption.
- 1.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 1.4. Each qualifying receipt is limited to one (1) game chance only, regardless of total amount spent.
- 1.5. Game chances awarded are limited to a maximum daily cap per mall, based on the following:

Membership Tier	Max. Game Chances Awarded Per Member Per Day Per Mall
Basic	Five (5) chances
Premium	Ten (10) chances

- 1.6. Game chances will be awarded to the member's game upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 1.7. Game chances will only be issued to receipts transacted from 7 November 2025 to 4 January 2026.
- 1.8. Game chances will only be valid for three (3) days from date of issue or till 7 January 2026, 11:59pm (SGT) or till prizes are fully redeemed by 4 January 2026, whichever is earlier. After which, all unused chances will be forfeited. No extension will be entertained.
- 1.9. All redemptions are further subject to the General Terms & Conditions as set out below.

Game rules

- a) Each game play utilises one game chance and requires player to tap on the prizes on the moving train to obtain Plus\$.
- b) Each game play lasts for 30 seconds.
- c) All prizes on the moving train contain a random denomination ranging from 10 Plus\$ to 3,000 Plus\$. The number of prizes on the moving train are randomized and may be different at each game play.
- d) Gold gift boxes with high denominations of Plus\$ will appear randomly during the game.
- e) Winning Plus\$ will be awarded to the member's Lendlease Plus in-app wallet. Prize accorded is strictly non-transferrable and not exchangeable for cash, credit or otherwise.
- f) The game is capped at 5,000 plays daily. The game will be locked once 5,000 game plays have been attained. A new round will start the next day, at 10.00am (SGT).

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2. Spend to Win Big

7 November 2025 – 4 January 2026 (both dates inclusive)

- 2.1. The Promotion is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as Trustee of Lendlease Global Commercial REIT).
- 2.2. Lendlease Plus Members with every S\$50 nett spend in a single receipt at Jem are eligible to participate in the lucky draw.
- 2.3. Receipts from FairPrice Xtra require double spending for redemption.
- 2.4. With every S\$50 nett spend in a single receipt at Jem, members will be awarded with the following number of lucky draw chance(s):

Membership Tier	Lucky draw chance(s) awarded
Basic	One (1) chance
Premium	Two (2) chances

- 2.5. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 2.6. Lucky draw chances awarded are limited to a maximum daily cap per mall, based on the following:

Membership Tier	Max. Chances Per Member Per Day Per Mall
Basic	Ten (10) chances
Premium	Twenty (20) chances

- 2.7. A total of four (4) winners will be selected throughout the Promotion Period, with one (1) winner from each Lendlease mall (313@somerset, Jem, Parkway Parade and Paya Lebar Quarter). Each winner will receive 5,000,000 Plus\$.
- 2.8. Each winner is only allowed one (1) winning prize regardless of the total number of chances awarded across all Lendlease malls.
- 2.9. Lucky draw chances will be credited upon successful transaction at the point of sale at Instant Earn stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 2.10. To qualify for the lucky draw, receipts must be submitted on the same day as spend.
- 2.11. The lucky draw will be conducted on 9 January 2026. Four (4) winners will be chosen randomly by a computerised program.
- 2.12. Winners will be notified via email or phone within seven (7) days from the Lucky Draw Date and announcement post can be checked via lendleaseplus.com.
- 2.13. Plus\$ prizes will be awarded to the winners' Lendlease Plus in-app wallet within seven (7) days from the winner announcement date and is non-transferrable.

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- 2.14. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the lucky draw if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
- 2.15. Prizes accorded are non-transferable and not exchangeable for cash, credit or otherwise.
- 2.16. Any unclaimed prizes from the winner, for any reason whatsoever, will be forfeited.
- 2.17. All redemptions are further subject to the General Terms and Conditions as set out below.

3. Unwrap Rewards & Surprises

7 November 2025 – 4 January 2026 (both dates inclusive)

- 3.1. Lendlease Plus Members are eligible to redeem rewards with a minimum nett spend in accordance with the following tiers, based on up to three (3) same-day combined receipts:

Minimum Nett Spend <i>(max. 3 same-day combined receipts)</i>	S\$150	S\$250
Rewards	10,000 Plus\$	Additional 10,000 Plus\$
Redemption Limit	10,000	7,200

- 3.2. Shoppers are eligible to redeem JOGUMAN Plushie Reusable Bag Blind Box with every minimum nett spend of S\$250 with effect from 6 December 2025, based on up to three (3) same-day combined receipts:

Minimum Nett Spend <i>(max. 3 same-day combined receipts)</i>	Every \$250 (with effect from 6 December 2025)
Reward	One (1) JOGUMAN Plushie Reusable Bag Blind Box
Redemption Limit	200 daily, capped at max. 5 redemptions per shopper per day

- 3.3. Receipts from FairPrice Xtra require double spending for redemption.
- 3.4. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 3.5. 10,000 Plus\$ is limited to one (1) redemption per member per tier per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 3.6. JOGUMAN Plushie Reusable Bag Blind Box is limited to five (5) redemptions per shopper per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 3.7. Redemption must be made on the same day as spend.
- 3.8. Plus\$ will be credited instantly to in-app wallet upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.

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- 3.9. Redemption of the JOGUMAN Plushie Reusable Bag Blind Box must be made on the same day as purchase at L3 Concierge Desk, from 12pm – 9.00pm.
- 3.10. Only qualifying receipts dated on or after the official JOGUMAN Plushie Reusable Bag Blind Box redemption start date will qualify for a Blind Box.
- 3.11. JOGUMAN Plushie Reusable Bag Blind Box redemption will commence on 21 November 2025 and is limited to first 200 redemptions daily, subject to availability and while stocks last. The Management reserves the right to amend the redemption start date in the event of shipment delays or unforeseen circumstances.
- 3.12. The JOGUMAN Plushie Reusable Bag Blind Boxes are issued at random. Shoppers will not be able to select or exchange specific designs, including the secret edition. All JOGUMAN Plushie Reusable Bag Blind Box issued are strictly non-exchangeable to other designs, cash, Plus\$ or Lendlease vouchers.
- 3.13. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 3.14. All redemptions are further subject to the General Terms and Conditions as set out below.

4. Citi Mastercard Exclusive

7 November 2025 – 4 January 2026 (both dates inclusive)

- 4.1. Citi Mastercard Cardmembers who charge a minimum nett spend of S\$250 (“Qualifying Spend”) at Jem, from 7 November 2025 – 4 January 2026, are eligible to redeem a S\$10 Lendlease voucher.
- 4.2. Receipts from FairPrice Xtra require double spending for redemption.
- 4.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 4.4. The S\$10 Lendlease voucher shall be issued in the form of one (1) piece of physical S\$10 Lendlease voucher to qualifying non-Lendlease Plus members, or a Lendlease E-Voucher to Lendlease Plus members.
- 4.5. The S\$10 Lendlease voucher/E-Voucher is limited to the first 3,255 Citi Mastercard Cardmembers only on a first-come, first-served basis and while stocks last.
- 4.6. The Qualifying Spend is based on up to three (3) combined same-day receipts.
- 4.7. In meeting the Qualifying Spend, Citi Mastercard Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), banks, money-changing facilities, trade-in of products, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Jem retailers, purchase of Lendlease vouchers and payment via third party platform e.g. Fave Pay, Grab Pay, Kris Pay and ShopBack etc. are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.
- 4.8. To receive the S\$10 Lendlease voucher/E-Voucher(s), the eligible Citi Mastercard Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip, and corresponding Citi Mastercard at L3 Concierge Desk, from 12pm to 9.00pm. For transactions made via contactless payment e.g., Apple Pay and Samsung Pay that are without official receipts, Citi Mastercard Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.

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- 4.9. Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Mastercard Cardmember per day.
- 4.10. Vouchers issued are valid for use within twelve (12) months from the date of issuance.
- 4.11. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 4.12. Terms and conditions stated on Lendlease vouchers apply.
- 4.13. Citi Cardmember may contact Jem at 6225 5536 in the event of any disputes regarding the Promotion.
- 4.14. Citibank, Mastercard and Jem's decision on all matters relating to the Promotion will be determined at its discretion and is final and binding on all participants.
- 4.15. Citibank and Mastercard shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank and Mastercard shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 4.16. Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Mastercard Cardmember from third parties with the vouchers ("Redeemed Products") and Jem shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- 4.17. Citibank, Mastercard and Jem reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 4.18. "Citibank" refers to Citibank Singapore Limited, "Mastercard" refers to "Mastercard Asia/Pacific Pte Ltd" and "Jem" refers to DBS Trustee Limited (in its capacity as Trustee of Lendlease Global Commercial REIT).
- 4.19. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 4.20. All redemptions are further subject to the General Terms and Conditions as set out below.

5. Lendlease Plus Sign-up Exclusive

Now till 31 December 2025 (both dates inclusive)

- 5.1. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo codes 'LLPJem25' shall be awarded with 5,000 Plus\$.
- 5.2. Promo code 'LLPJem25' is limited to the first 3,500 for new and eligible sign-ups.
- 5.3. 5,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- 5.4. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.5. All redemptions are further subject to the General Terms and Conditions as set out below.

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General Terms and Conditions

- i. The promotion described The Promotion described in this document (the “Promotion”) is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption at 9.00pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts.
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilization, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. All redeemed and/or utilised E-Vouchers are strictly non-refundable, non-exchangeable or non-transferable for physical vouchers, Lendlease Plus\$, cash or any other form.
- viii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- ix. For instalment payments and deposits, only nett amount paid on the same day of redemption is valid.
- x. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- xi. In meeting the minimum spend requirement, transactions using stored-value cards, as a form of top-up are not allowed, except for Jem’s retailers stored-value cards. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money changing facilities, top-up card machines or transactions in connection to the car park, purchase of gift cards / cash cards/ gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease vouchers are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only nett amount paid on the same day of redemption is valid.
- xii. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (“The Management”) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xiii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xiv. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will

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not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.

- xv. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xvi. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xvii. Jem and DBS Trustee Limited (in its capacity as Trustee of Lendlease Global Commercial REIT) and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xxi. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.